# ROUND 2023 ANNUAL MEET

FAQ QUICK MENU:

 LIPAC DINNER
 SPONSORSHIPS
 General Questions

COVID

#### Q: What COVID safety measures is TALHI taking?

A: TALHI is committed to providing a safe and enjoyable experience that follows any <u>CDC</u> guidelines

in place during Round Up, as well as any additional measures TALHI or the Horseshoe Bay Resort hotel deem necessary.

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#### REGISTRATION

#### Q: When will registration open and what are the rates?

A: Online registration is <u>now open</u>. Early bird rates are \$770 for members, \$870 for non-members, and \$450 for spouses/guests. go up \$100 after September 7 Rates will

, so register early to save! For the online registration, please note that members will need to be logged in to access the discounted member registration rate.

#### Q: I forgot my member login. How do I find it?

A: On the login screen you will see links that say "Forgot your password?" and "Forgot your username?" You can use those links to have your username and/or a password reset link sent to you. However, note that unless you changed it, your username should be the e-mail address TALHI has on file for you. If you are new to TALHI and do not have a login yet, contact <u>TALHI</u> staff

#### Q: What does my registration include?

A: Full registrations include access to all conference sessions; the Welcome Reception Monday; Round Up Reception, Round Up Dinner, and optional CLE lunch Tuesday; breakfast Wednesday; and CLE credit & credit processing. Spouse/guest registrations include the Welcome Reception, Round Up Reception, Round Up Dinner, and breakfast Wednesday.

Golf tournament entry fees are an **additional** fee on top of the general registration prices.

#### Q: My company is not a TALHI member, can I still attend?

A: Yes, non-members are welcome to attend at the non-member registration rate (and spouses/guests can attend at a special spouse/guest rate that includes meals and social activities).

#### Q: Will I receive a confirmation of my registration?

A: The online registration system will send you a confirmation of submission and important info to the e-mail address you used to register. You will also receive a second automatic email with either a **receipt** (if you paid by credit card) or an **invoice** (if you chose to mail in a check). Please **make sure your email is set** 

#### up to accept emails

"talhi@memberclicks-mail.net" or you may not receive them (or they may go to your spam folder).

#### Q: What is your cancellation policy?

A: If you are unable to attend but a colleague would like to attend in your place, there is no fee

from

to transfer the registration; simply <u>contact TALHI</u> with the new attendee's name and contact info. If you need to cancel a registration outright, a refund, less a \$50 administrative fee, will be issued for cancellations received in writing via mail,

#### <u>e-mail</u>

, or fax by September 23.

No refunds will be issued for cancellations received after September 23 or for no-shows

#### Q: Is there a registration deadline?

A: We recommend you register by **September 7** to take advantage of **early bird pricing**; registration fees increase after that date. Online pre-registration will close on September 29, but walk-in registrations will still be accepted on site.

## Q: My schedule has changed since I registered and I need to change my RSVP to some of the conference events.

A: Whether you want to change your RSVP from "Will Attend" to "Won't Attend" or vice versa on certain conference meals, sessions, or events, simply <u>e-mail</u> us ASAP.

#### Q: I am bringing my family with me. Will there be activities for them to enjoy?

A: Your family will love the Horseshoe Bay Resort, and you are welcome to bring them with you. We even have a special spouse/guest registration rate that includes Round Up meals and social activities as listed above (see "What does my registration include?"). While you are in conference sessions, guests can enjoy a variety of <u>resort activities</u> and <u>amenities</u>. Mention TALHI for 10% off at both the

<u>spa</u>	
and	
<u>marina</u>	rentals
; click	

#### <u>here</u>

for information on things to do off-resort.

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#### **HOTEL & TRAVEL**

#### Q: What is the hotel for the Round Up and how do I make a reservation?

A: The Round Up hotel is the <u>Horseshoe Bay Resort</u>, located at 200 Hi Circle North, Horsesho e Bay , T

exas

78657.

TALHI has a room block with a discounted \$299 rate (plus \$30 resort fee and applicable taxes); you can

#### reserve online

at a discounted rate. They will also extend this rate three days before and three days after the Round Up, based on availability, should you wish to extend your stay.

This rate is guaranteed until

### September 11

or until the room block is filled

; after that reservations are based on availability. After September 11, contact <u>Sharon</u>

to inquire about room availability.

#### Q: What is included in the resort fee?

A: The \$30/night resort free includes Complimentary Unlimited Wi-Fi, Self-Service Laundry Facilities, Self-Parking, L

ocal and Long Distance Telephone Calls;

Golf Bag Storage; Access to Golf Practice Facilities; Access to Hotel, Paseo Pool - with Towel Services; Transportation Service throughout Resort; In- Room Coffee and Tea; 24-hour Fitness Center; Access to Select Horseshoe Bay Resort Private Facilities & Beaches on Lake LBJ

#### Q: What items do they have in the rooms?

A. In your room you will find complimentary wi-fi, complimentary toiletries, a mini-fridge, and a coffee/tea maker.

#### Q: How do I get to the hotel?

A: The hotel is located in Horseshoe Bay, 60 miles from Austin-Bergstrom International Airport. Transportation options

include rental cars, taxis, and various rideshare options. If you are driving in to Horseshoe Bay, the resort is easily mappable on various map mobile app s.

#### Q: Will all conference programming be held at the Horseshoe Bay Resort?

A: All programming and events will be held at the Horseshoe Bay Resort.

#### Q: Is there a deadline to make my hotel reservation?

A: TALHI's room block with the discounted rates ends on September 11 or when the room

block fills, whichever comes first, so we highly recommend making your hotel reservation early to ensure you get a room. We cannot guarantee rooms will be available after the block is full. To reserve after September 11

, contact <u>Sharon</u> to inquire about room availability

#### Q: What if I need to adjust or cancel my hotel reservation?

A: Contract the Horseshoe Bay Resort directly to update or cancel your reservation. If cancelling your reservation, you must do so more than 72 hours before arrival or you will be charged for the cost of one room night plus resort fee and tax.

#### Q: What amenities does the hotel offer?

A: The hotel offers <u>amenities</u> including restaurants, bars, pools and hot tubs, shops, golf, an authentic sand beach, tennis, pickleball, a fitness center, fitness classes, lake activities at the marina, a kids' club, an aviary, a mini-golf putting course, and more. A complimentary shuttle takes you around the property. The <u>spa</u> offers spa and salon services, as well as an indoor pool and hot tub for use before or after your service

#### Q: How/where do I park at the hotel?

A: Complimentary self-parking is included in your resort fee. Valet parking is also available for \$25/day.

#### Q. Does the resort have a dress code?

A: The **golf club** requires proper golf attire. Collared shirts are required. No t-shirts or denim allowed. Soft spikes only. Tennis shoes are permitted.

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#### Yacht Club

and other facilities on the property have a

dress code

#### . In

#### general

, "resort casual" is appropriate in the hotel and throughout the resort unless noted in the dress code.

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#### **OPTIONAL ACTIVITIES**

#### Q: When and where is the golf tournament being held, and what is the entry fee?

A: The golf tournament is being held the morning of **Monday, October 2**, at the <u>Ram Rock</u> <u>Golf Course</u>. (

Please note that golfers may need to plan to arrive on Sunday, October 1, in order to play in the tournament on Monday morning

.) The entry fee for this year's tournament is \$225; club rentals are available for an additional fee.

#### Q: How do I enter the golf tournament, and what does my entry fee include?

A: You will sign up when you register for the Round Up. Choose the "registration + golf" option when you register.

The entry fee includes shuttle bus service to and from the golf course, your greens fees, range balls, beverage cart, and breakfast and lunch. Club rentals will be available at the golf club. Please observe proper golf attire guidelines when playing.

#### Q: What are the other optional activities for Tuesday, and what are the associated costs?

A: There is an optional CLE lunch on Tuesday before the start of the general sessions. If you are a registered full attendee, your registration fee includes this optional lunch; simply note on your registration that you plan to attend. For those not participating in the lunch, there are plenty of <u>ame</u>

<u>nities</u>

and experiences to enjoy at the resort.

#### Q: What if I don't want to participate in any of the optional activities Monday or Tuesday?

A: If you do not wish to participate in any of the organized optional activities provided by TALHI, there is plenty to do at the resort.

The hotel offers

variety of

activities

, including a spa,

pools and hot tubs, shops, golf, a sand beach, tennis, pickleball, a kids' club, an aviary, and a mini-golf putting course

The <u>spa</u> offers

massages, salon services, and an indoor pool & hot tub for use before or after your service

#### Q: What if I changed my mind about attending an optional activity?

A: If you indicated you planned to play in the golf tournament and/or attend the CLE lunch when you registered, but changed your mind about it, please <u>e-mail us</u> ASAP so we know not to include you in the counts.

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#### LIPAC DINNER

#### **Q:** Who is eligible to attend the LIPAC Dinner on Monday night?

A: The LIPAC Dinner is open to employees and spouses of our member companies who have <u>participated</u> in the LIPAC Incentive Program by donating \$1000 or more to the PAC in the past year.

#### Q: How do I RSVP to the LIPAC Dinner on Monday night?

A: If you plan to attend the dinner, please indicate so on the registration form when you register

for the Round Up. If you did not RSVP for the dinner when you registered but would like to attend, <u>e-mail us</u>.

## Q: My company is not on the list of participating companies, but I would like to participate in the LIPAC Incentive Program What can I do?

A: If you or your company are interested in participating in the LIPAC Incentive Program, more information about the program can be found <u>here</u>.

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#### SPONSORSHIPS

## Q. What sponsorship opportunities are available for the Round Up, and what are the costs and advantages to being a sponsor?

A: Several sponsorship options are available, all of which include one or more discounted or complimentary registrations. A downloadable PDF form outlining sponsor levels, cost, and more is coming soon. You can sign up as a sponsor via the <u>PDF</u>, or by signing up <u>online</u>.

#### Q: I am a sponsor. How do I register using my complimentary registration?

A: You will receive an e-mail from TALHI staff with your discount code you should use when registering. Fill out the general <u>online registration form</u> and click Next; there will be a place to

enter your discount code.

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#### **GENERAL QUESTIONS**

#### Q: What is the dress code?

A: "Business casual" is appropriate for the general sessions, Welcome Reception, CLE Lunch, and LIPAC Dinner. Standard **golf attire** is required for the golf tournament. "Business casual" is appropriate for the Round Up Reception/Dinner, though some folks do like to dress a little more formally in "business" attire. Because temperatures in meeting rooms tend to fluctuate, we suggest you dress in layers or bring a light sweater or jacket just in case.

The **golf club** requires proper golf attire. Collared shirts are required. No t-shirts or denim allowed. Soft spikes only. Tennis shoes are permitted. As for dining, t

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#### Yacht Club

has a Country Club casual dress code. Country Club casual wear includes cocktail attire, dress shirts, sport shirts (collared shirts), dress pants/slacks, dress shorts (golf shorts, khaki shorts, Bermuda shorts) and stylish jeans. Appropriate dress shoes are required at all times. Men are required to wear closed shoes. Flip flops are not acceptable for men or women. Golf/tennis hats may only be worn in the dining areas until 5PM. Ladies may wear fashion hats in the evening while hats of any kind are not permitted for men. Not Allowed: tennis outfits, tennis shoes, flip flops, tank tops, cut-offs, short shorts, tee shirts, swim attire, yoga pants and sweat suits are not acceptable attire. In

#### general

, "resort casual" is appropriate throughout the resort unless noted above.

#### Q: What's the weather like in Austin?

A: In late September/early October Austin averages highs around 90 and lows around 70, and average rain chances of 22%. As the Round Up nears, you can check <u>here</u> for a 10-day forecast.

#### Q: Will I get CLE credit?

A: The entire program will be submitted for CLE credit by the State Bar of Texas, including 1 hour of ethics (pending). If you would like CLE credit, be sure <u>let us know</u> your bar number. If you would like proof of attendance for CLEs for an organization other than the State Bar of Texas, we are happy to provide you with a certificate of hours completed, upon request.

#### Q: My question has not been answered here. Whom should I contact?

A: Please feel free to <u>e-mail</u> our Director of Operations if you have additional questions about the Round Up.

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